



**Michele Rousseau** 5 days ago (July 4/5, 2021)

**WebIZ State Covid Vaccine Portal IConcerns.** For those of you who have been Covid-vaccinated, I am curious to know if you show up in the WebIZ database the state plans to use for the giveaways starting this week, especially if you got your shots at Walgreens. I got mine at the one on W. Desert Inn in March & April and do NOT show up in WebIZ. Here's where to check: <https://izrecord.nv.gov/public/Application/PublicPortal>

UPDATE 1: I contacted Walgreens and confirmed all my info was correct. They told me to call WebIZ. I called WebIZ and the greeting said to email VaxNevadaDays (I did that and also left a voice mail at WebIZ). I also messaged Immunize Nevada on Facebook. I will add another update when I know what works in case anyone else has a problem and wants to know. The Walgreens pharmacy did indicate "maybe corporate just hasn't uploaded it to the state yet." If they haven't uploaded since March, there could be a lot of people out of luck...

UPDATE 2: In case you missed Gretchen Hau's reply in the string, make sure you try both the phone number and the email used. It seems like the phone number is working for most people. Having tried both my cell and email with no success, I decided to try my old non-cell number and got to "request a code" (but I can't get a text to that number for the code to go further). Not sure why they didn't use current information, but at least I'm not getting a "no record found" message any more. If you're still not having any luck, might want to see if that's the problem.

UPDATE 3: Someone from the State called me today and updated my record with my email address and cell number. I was just able to access it, and my vaccination information is there. I am not sure WHICH method resulted in the call, since I tried so many. However, per an article in the RJ, The State recommends that residents with any specific concerns about contest entry send an email to: [entries@vaxnevadadays.org](mailto:entries@vaxnevadadays.org) (which is one method I used)

Also per the RJ article, some residents may have a "unique situation" (like getting shots in another state) where their COVID-19 vaccination is not recorded in either the state or (separate) VA system. Some residents have checked the Nevada WebIZ public access portal and not found their vaccination record. This is typically caused by one of two issues: Either there is no contact information in their record to allow the system's two-factor authentication system to work, or the information they are entering does not match what is stored in their record. An old email address or phone number could be associated with the name in the system.

izrecord.nv.gov

12 Neighbors

86 Comments

**Mirna L.**

Hi we got ours at Smiths end of April and May and mine shows up on the very bottom under the Covid-19 Section

**Michele Rousseau**

Glad to hear that. Mine says there were no matching records so I don't even see a Covid-19 section.

**Ellen B.**

It should show. I get my flu shots at Walgreens and they all show up there.

**Michele Rousseau**

That information is very helpful since I get flu shots too and am apparently not in the WebIZ system at all since it says there is no record of me. Maybe that will help them narrow down the problem...

**Kathy D.**

Looks like you can ask your doctor to update it.

**Kathy D.**

Ask dr to fix



**Michele Rousseau**

Thanks, I saw that. But the providers have been Vons and Walgreens, so it seems weird that somehow there has never been a record created with the state.

**Chris H.**

Wow, i just looked all my info is up to date. I had the my shots at Walmart thanks for the link.

5 days ago

**Kim U.**

I got mine at Sams Club. no record with this site.

**Michele Rousseau**

I will update my post when I hear anything about how to resolve this issue in general.

**Valerie S.**

Thanks for your good info & for taking the time to inform us all.

**Chris S.**

Giveaways for getting a shot....what world do we live in?

**Michele Rousseau**

Ridiculous I agree. But administered poorly makes it even worse.

**Lars S.**

SMH. Hope the winners donate that money to a worthy charities to help people and animals in need

**Michele Rousseau**

If generous people are left out of the drawing, the chances of that are slim Perhaps the winner will be a person in need. You never know.

**Lars S.**

Perhaps this is how they buy votes(edited)

**Toby B.**

I tried to check on this but it won't let me put my birthday in.

**Michele Rousseau**

I would try a different browser or device. And make sure you are entering it in the correct format:  
mm/dd/yyyy

**Diane J.**

**Toby B.** Yes it is a terrible setup. I finally got it but you have to hit the left arrow and go year by year. It is ridiculous. I finally got it in and did the search and it said I tried too many times and gave me a number to call. A girl did call me the other day asking me if I got the second shot and the date. They were having problems with their database.

**Michele Rousseau**

You need to click on the MM (for the month) in the entry field first and then it should let you enter. Fingers crossed!

**Sandy W.**

Thanks for this post, but I'm confused. Does this only pertain to people who got their vaccinations at certain places? Because I'm not in this system, yet I got my vaccinations (Pfizer) back in March at the convention center...

**Michele Rousseau**

I believe it should apply to everyone who has been vaccinated in Nevada, hence my concern. I do know a former co-worker of mine got hers (Pfizer) in March at the convention center and her records DO show up in WebIZ.

**Sandy W.**

**Michele Rousseau** I just checked again with my phone number instead of email & I am in the system, lol...

**Michele Rousseau**

Glad to hear it! I have another question... Once you put in your phone number, did it take you to a log-in page? I just tried my home phone number and it took me to a log-in page but I don't have anything to enter there since my home phone isn't a number for texting.(edited)

**Sandy W.**

**Michele Rousseau** Sorry, I just saw that you asked a question: Once I put in my phone number instead of my email, it sent me to a page that said they were sending a code to my phone. I then received a text with a code, I then put that code into the portal & it sent me to my vaccination page that showed both my COVID & influenza vaccination dates...

**Jamie L.**

I got mine at Albertsons in March and it shows on the list.

**Toby B.**

I got mine in March at Walgreens

**Tony M.**

Hi, Michele. Strange I got my vaxx from Walgreens and none of the info is posting. I hope you get a response soon so I can follow up as well. Very bizarre they (Walgreens) hasn't updated anything yet?!

**Melissa S.**

I had to call Nevada health department and there was an input error. They fixed it immediately.

**Michele Rousseau**

Is that who you got your shot through then? Walgreens wasn't nearly so helpful.

**John G.**

Not on the site. But I'm a white male so not surprised

**Gretchen H.**

Good one.

**Gretchen H.**

I found my immunization record. U have to make sure u put either phone number u used or email. I tried email first and it didn't work cuz I guess they only had my cell #

**Michele Rousseau**

Unfortunately, I tried both and got the same result...no record.

**Diane J.**

Someone actually called me the other day saying there was a problem with their database and she wanted to verify the day I got my second shot or if I had one.

**Sandy W.**

**Gretchen H.** THANK YOU! I just checked again with my phone number & it DOES show me, yay! I guess it didn't recognize my email, lol...

**Diane J.**

Michelle Rousseau I also got mine in March and April. It said I tried too many times and gave me a number to call. A woman did call me the other day saying there was a glitch in their system and asked me if I got a second shot and what day so I am thinking I must be on file and she called me on my home number.

**Michele Rousseau**

The home number strikes again. The system is definitely messed up if they are using home numbers to store data but requesting you input a cell number to text you a code and expecting it to match. I think we may be getting to the bottom of things. Thanks, Diane!

**Diane J.**

**Michele Rousseau** The thing is I did put down my cell. I always do that now. I also had my shots at the Walgreens on Desert Inn..

**Diane J.**

**Michele Rousseau** She did say they have a glitch in their system.

**Michele Rousseau**

**Diane J.** I used my cell too, so somehow they are transmitting the wrong information or adding to an old record. What a mess! The worst part is not being able to access our own information because of a shoddy/poorly designed system...

**Eva L.**

I'm in the system and it shows the dates of my shots but I don't understand this: ! = Invalid Dose ☐ = Dose determined invalid by provider Anyone know what that means?

**Diane J.**

**Eva L.** May you should call the place where you got the shots.

**Michele Rousseau**

**Eva L.** Now that I can see my record, it looks like that is the "key" to special symbols at the top. I imagine if it applied to one of your shots, that exclamation point or null sign would be next to the invalid one.

**Riki G.**

No one is worried about a HIPPA violation of people knowing your med records except your Dr. How quickly we all jump to just putting our info out there that is private. Let's hope this is all for good intentions - but when they have to bribe you for this information as in lottery's it's never a good thing. We all need to re-think this as our personal information will NOT be personal for much longer if everyone jumps so fast to disclose it.

**Sarah R.**

They aren't sharing your medical records with the state for a drawing, rather they are assigning you a number and the state is drawing a number. Then that will be connected to your name privately. No one is sharing your health information, nor is this site new.

**Michele Rousseau**

"We" don't put anything out there or have any choice about it being added to this database. My understanding is that it is a registry of all vaccinations in the state so you can pull your own records if you need them (e.g., for school, etc.). Because it "supposedly" includes all vaccination records, a random number generator can be used to identify a record that includes a Covid shot as a drawing winner.

**Michele Rousseau**

**Riki G.** Are you sure your previous state did not have it? I had NO idea Nevada had it until this whole drawing thing came up and I've lived here almost 30 years and make an effort to stay well informed. I was pretty shocked myself and am not particularly happy about it. But since it's already there and they've decided to waste taxpayer money like this, I definitely want the same opportunity as anyone else. As far as vaccination, I figure we're all going to die one way or another and I'd rather not die (or be sick from now until the end of time) due to Covid, which we do have over a year's worth of data about. It sounds like a worse experience than what might happen years down the road from a vaccine. My personal perspective, based on where I am at in my life. Everyone has different factors to consider and is entitled to different beliefs. Only time will tell which ones are right and wrong and which sheep die and which live and which is the better outcome.

**Sandy W.**

**Riki G.** This is not some conspiracy theory, but the way life has been for decades. EVERYTHING is computerized & available online. Have you not seen a doctor in 30-40 years? Because all records have been computerized & then eventually categorized online for decades. No, I have no worries about "someone" seeing my vaccination reports. Public health and safety is paramount to me & I have nothing to hide. I tell everyone I'm a cancer survivor & I've had my vaccinations. I'm not sure what you're scared of, but there's much more pressing matters like the fact that the number one reason for bankruptcy in this country is medical bills. Also, the mRNA platforms have been studied & used for decades. My cancer immunotherapy used mRNA years ago & you know my long-term side effects? NO CANCER! Yay for medical breakthroughs!

**Michele Rousseau**

**Sandy W.** Yes, so many people think mRNA is brand new, but I have been following that science for quite some time related to vaccines. Appreciate hearing about its use in your cancer treatment -- and its success!

**Riki G.**

**Michele Rousseau** I agree that everyone has to make their own decision on taking this vaccine. BUT it is no one's business and I don't like it being on a website and yes it is not something that is in every state. I guess just the BLUE runned ones. I would rather take my chance of getting covid (again) which has at least a 97% recovery rate then put something we know nothing about (again it takes 5 years to have correct and accurate results from a study) in my body. There are many bad reactions and death FROM the shot too. But when they are starting to bribe for you to get it, there's something more to this. I just hope and pray in 5 years people don't start dying from this shot taking away other immunities that you had, which is what many doctors have said it does.

**Riki G.**

**Sandy W.** Congratulations! I am also a cancer survivor and only took the medications that were APPROVED by the FDA. This one is not. Cancer is the #1 Killer with a death rate of 158.3 per 100,000 men and women. It is the cause of every 6th death. 10 million people die each year from cancer. (I bet in 2020 we had less cancer deaths ..... because they were names as "covid" instead if you even tested positive for it.) Covid can't even come close to this death rate yet we are gladly injecting ourselves with something again, has not been approved or tested properly before being given out. First kids under 18 can get it, then the WHO says no. Now they say if you had covid you only need one shot. Now you need a booster? Doesn't this all sound way too indecisive? God gave us brains, we should use them.

**Sandy W.**

**Riki G.** Congratulations to you also for surviving cancer! I have no issues with these vaccines or the emergency approval process. I have used my brain to know these vaccines are not only safe but based on mRNA platforms that have been successfully tested & used for decades. Almost all COVID-19 deaths now are the unvaccinated, so, that should tell your brain how well the vaccines work. It's sad this country can't be united & get behind medical breakthroughs like we used to. Not everything is a government conspiracy. These vaccines were able to be "rushed" because the science behind them was proven & mainly just FDA red tape was cut. They've been tested & are successful. Also, cancer is NOT the #1 killer. Heart disease is #1 (actually covid was #1 for early this year until more of the population got their life-saving vaccinations) YAY for the science & medicine we have access to & should be proud & happy about...(edited)

**Michele Rousseau**

Not to mention that plenty of people have died of deadly afflictions with no other remedy, waiting for the FDA to approve a new treatment because it was concerned it might kill them! A little common sense goes a long way but is in short supply...

**Michele Rousseau**

**Riki G.** It might help to do some research before blaming things on a "Blue-runned" state. Nevada WebIZ has been in use since 2003, and reporting became mandatory in 2007 (for children) and 2009 (for adults). Nevada governors were Republican from 1999 to 2019 (Gov. Brian Sandoval 2011 - 2019 Republican; Gov. Jim Gibbons 2007 - 2011 Republican; Gov. Kenny Guinn 1999 - 2007 Republican)

**Shaun E.**

As a civilian, my wife got hers at a CVS pharmacy while I got mine through the VA. After 2 months of battling the webIZ people, they finally admitted my info is "not found" in [their] files and JUST asked me to send them a copy of my COVID shot record as well as an ID card. I doubt if they'll get things registered in time for Christmas 2025, let alone for this drawing...

**Michele Rousseau**

**Shaun E.** Just saw an RJ article that says: "Nevadans vaccinated through the U.S. Department of Veterans Affairs or the Department of Defense, which use a separate tracking system, will also be automatically included in the drawing. As with those residents who are entered through the Nevada WebIZ system, a unique number will be assigned to each VA vaccination record, and then computer tools will be used to randomly select the winners."

**Shaun E.**

**Michele Rousseau** interesting, Michele. I appreciate the heads-up!! ❤️

**Karen C.**

Hi, I also got my shots at Walgreens and aren't in the system. My husband got his at the Convention Center and isn't in the system either. I tired cell numbers, home number, and emails- nothing worked and now it says I tired too many times and gave me a number to call. Very frustrating! Please keep us posted if you find anything out. Thank you!

**Diane J.**

**Karen C.** I also got the message tried too many times and a number to call. I am not going to bother. I actually don't understand what this is all about. I got both my shots at Walgreens in March and April. A girl called me the other day on my home number saying there was a glitch in their system and she asked me if I got a second shot and if so the date so I gave it to her. I am assuming they have my info so I am just going to leave it alone for now.

**Karen C.**

**Diane J.** Thanks for letting me know. I probably won't call either. It would just be nice to know that there is a record of it somewhere in case we loose our vaccination cards.

**Michele Rousseau**

**Diane J.** The original post was just about checking if you were in the WebIZ system since that is the source the state is using to pick winners for the cash giveaways that start this week for people who have been vaccinated. <https://www.8newsnow.com/news/local-news/live-at-4-governor-sisolak-announces-vax-nevada-days-vaccine-incentive-program/>

**Diane J.**

**Michele Rousseau** Oh thank you, I didn't know.

**Diane J.**

**Karen C.** Yes I agree

**Diane J.**

**Karen C.** Yes I agree with you.

**Jamey S.**

Leave it to the Nevada Health Department to screw everything up I can't even put my birthday into the form

**Michele Rousseau**

You need to click on the MM (for the month) in the entry field first and then it should let you enter. Fingers crossed!

**Jamey S.**

**Michele Rousseau** Nope no luck. But thanks for trying to help

**David P.**

I got my shots at Walgreens and am not in the data base under my email or phone number. My wife got hers at Smiths and she is in the system.(edited)

**Carolyn B.**

My name is not on the list. Got both my shots at SNHD.

**Michele Rousseau**

The Fox5 link below says: For those who were vaccinated through the Southern Nevada Health District, contact [covidvaccineinfo@snhd.org](mailto:covidvaccineinfo@snhd.org) for records or data entry issues.

**Karen C.**

I found this with some suggestions of who to contact for data entry issues. With all these replies it sounds like there are a lot of us with issues! Wonder if it will be fixed by the 8th.

[https://www.fox5vegas.com/coronavirus/what-is-nevada-webiz-how-to-check-your-vaccine-records/article\\_5cc9671c-d3db-11eb-ae35-cb1c3a96793b.html](https://www.fox5vegas.com/coronavirus/what-is-nevada-webiz-how-to-check-your-vaccine-records/article_5cc9671c-d3db-11eb-ae35-cb1c3a96793b.html)

**Michele Rousseau**

Thanks. Sounds like Fox5 may look into this further based on the summary I sent them of the problems that have been shared here. I guess they were under the impression some of this stuff had been resolved by now.

**Diane J.**

**Michele Rousseau** Thank you. Hope they fix it.

**Michele Rousseau**

**Karen C.** WebIZ got back to me first thing this morning to manually update my record with my current contact information and VaxNevadaDays verified it by email as well by the end of the day. Not bad for the day after an "official holiday." So I definitely recommend getting in touch with them if you have not.

**Karen C.**

**Michele Rousseau** wow! I am impressed they were so efficient! Did they say what the problem was? How did you contact them initially?

**Michele Rousseau**

**Karen C.** It says to enter your email or cell number to get a code to access your record. What it really means is enter the email or phone number that is associated with your record, which may be a number from long ago (or there may be no contact info on file at all). In my case, it was my landline that finally got me past "No record found", but then I had no way to get a code to access it since it couldn't receive a text. I left a message for WebIZ on Monday July 5 at [775-684-5954](tel:775-684-5954) and had also emailed them on July 4 at [izit@health.nv.gov](mailto:izit@health.nv.gov).

**Karen C.**

**Michele Rousseau** thank you so much! I will do both as well. ☐☐

**Karen C.**

**Michele Rousseau** I was not as lucky as you I emailed- got no response and tried calling. No one answered and the mailbox was full so I couldn't even leave a message!



**Michele Rousseau**

**Karen C.** Sorry to hear that. I am guessing the volume has gone up since the media has started covering who to contact pretty heavily the last couple of days. I saw an article in the RJ morning newsletter yesterday, and Channel 13 was hitting it heavy last night (they contacted me about this thread so I commented on the various problems mentioned here) and this morning, so I'm guessing the other stations may have aired something too. BUT, odds are good that you are still in the database for the drawing and, even if you don't get that confirmed/updated before 6 pm tomorrow, there will still be 7 more weeks of drawings, and I think the big one is last. :-)

**Karen C.**

**Michele Rousseau** thanks for your encouraging words! I am sure I am not alone in this. I doubt they will delay the drawing to get this fixed. Hopefully we are still in the database. Thanks again and good luck in the drawing! ☐

**Michele Rousseau**

Thank you and same to you, each and every one of the 8 weeks!

**Myra Lee G.**

Big problems with Walgreens. None of vaccines I received at Walgreens (from 2012 to present) in data base, including annual flu shots and 2 pneumonia vaccines. Glad I switched to Vons 2 years ago: No problems with data entry and better experience as well.

**Michele Rousseau**

Helpful article: <https://www.reviewjournal.com/news/politics-and-government/nevada/how-to-tell-if-youre-entered-in-nevada-vaccination-raffle-2393939/>

**Diane J.**

**Michele Rousseau** Thank you.

**Michele Rousseau**

I pulled together all the issues we identified (or at least I think I did) and posted it at: <http://creativewildcard.com/10-fixes-to-eliminate-confusion-about-nevadas-vaccine-drawing-webiz-portal/> Let me know if I missed anything and I'll update it.